# HP OSS UTM V1.1 and HP OSS UTM V1.2

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| *Question* | *When is HP discontinuing HP UTM V1.1?* |
| *Answer* | Effective since Nov 30th, 2014, HP has discontinued HP UTM V1.1. UTM V1.1 is no longer available for sale for new projects however existing projects using UTM V1.1 can be extended with extra Populator(s) or Collector(s) until UTM V1.1 End-of-Support date. Existing customers have been informed by their local sales representative about the UTM V1.1 End-of-Support Date. |
| *Question* | *When is HP discontinuing HP UTM V1.2?* |
| *Answer* | Effective since Nov 30th, 2014, HP has discontinued HP UTM V1.2. UTM V1.2 is no longer available for sale for new projects however existing projects using UTM V1.2 can be extended with extra Populator(s) or Collector(s) until UTM V1.2 End-of-Support date. Existing customers have been informed by their local sales representative about the UTM V1.2 End-of-Support Date. |
| *Question* | What versions of HP UTM are currently available? |
| *Answer* | HP UTM V1.3 and HP UTM V2.0 are available. The local sales representative must be contacted for up to date information. |
| *Question* | Why is HP discontinuing HP UTM V1.1 and HP UTM V1.2? |
| *Answer* | This is in accordance with the version obsolescence policy covered by HP CMS Support datasheet |
| *Question* | What product numbers are affected? |
| *Answer* | There is no licensed product numbers affected. The same UTM license is valid whatever the release supported. The media dedicated to UTM latest release has a different product number. |
| *Question* | Whom can I contact if I have more questions with regards to this product discontinuance? |
| *Answer* | Please contact your Local CMS Sales representative. |
| *Question* | What are the hardware requirements to migrate from HP UTM V1.1 to UTM Latest release? |
| *Answer* | HP UTM V1.0 and HP UTM V1.1 are running on HP-UX/IA. The other HP UTM releases are running on Red Hat Enterprise Linux. Please review the appropriate Release Notes, Installation Guide, and/or Migration Guide or otherwise contact your local HP CMS Sales representative for further assistance. |
| *Question* | Where can I find migration information? |
| *Answer* | Your local HP CMS sales representative can help you get this information. |
| *Question* | I plan to migrate my HP UTM environment using in-house technical resources. Where do I get all the required software? |
| *Answer* | You can request the last HP UTM media by contacting your local HP CMS sales representative |
| *Question* | I received this communication but I have already migrated my HP UTM solution. Do I need to do anything? |
| *Answer* | No further action is needed from your side. |
| *Question* | What are the end of support dates of UTM V1.1 and UTM V1.2? |
| *Answer* | Product support of HP UTM V1.1 will end on May 31, 2015. |

| | Product support of HP UTM V1.2 will end on Nov 30, 2016.<br>As of these dates all customer support activities will cease, this includes:<br>•Telephone support<br>•Security rule updates<br>•Product upgrades and migrations |
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| *Question* | Are there any other key dates I need to be aware of? |
| *Answer* | Support extensions can be proposed under specific conditions, please contact your local CMS sales representative. |
| *Question* | What are my discontinuance options? |
| *Answer* | Customers are encouraged to contact their local HP CMS sales representative for help in determining migration options that meet their business needs. |
| *Question* | Can I get a support contract for technical support only, without having to pay for upgrades? |
| *Answer* | No, support contracts include both technical support and software updates. |
| *Question* | Should there be a defect with a version of UTM V1.1 or UTM V1.2 for which no defect fixing is done anymore, can I pay for a fix to be implemented on my request? |
| *Answer* | HP may choose to offer defect fixes at a premium price, depending on available resources. |
| *Question* | If I am on a support contract, what will I be entitled to? |
| *Answer* | You should have received a notification from your local HP CMS sales and support representatives who can help provide information and assistance to enable your upgrade to be easy and successful. |
| *Question* | When I migrate from HP UTM V1.x to HP UTM V2.0, can I continue my existing support contract until they expire? |
| *Answer* | Yes. No impact on the support contract for this release upgrade. |
| *Question* | When I migrate from HP UTM V1.x to HP UTM V2.0, can I expect the same support pricing? |
| *Answer* | Yes. There is no support pricing change. |
| *Question* | What migration services are available to help me migrate? |
| *Answer* | HP CMS Solution Services can provide migration assistance as a services engagement. In addition, the product provides documentation for the migration process. |

For more information please contact you HP CMS Sales representative.

If you do not have a current HP CMS Sales representative, please contact HP OSS Product Management (temip-product-management@hp.com).

Respectfully,

Philippe Tabone and Biswadeb Dutta,

HP OSS Product Management,
HP Communications and Media Solutions

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